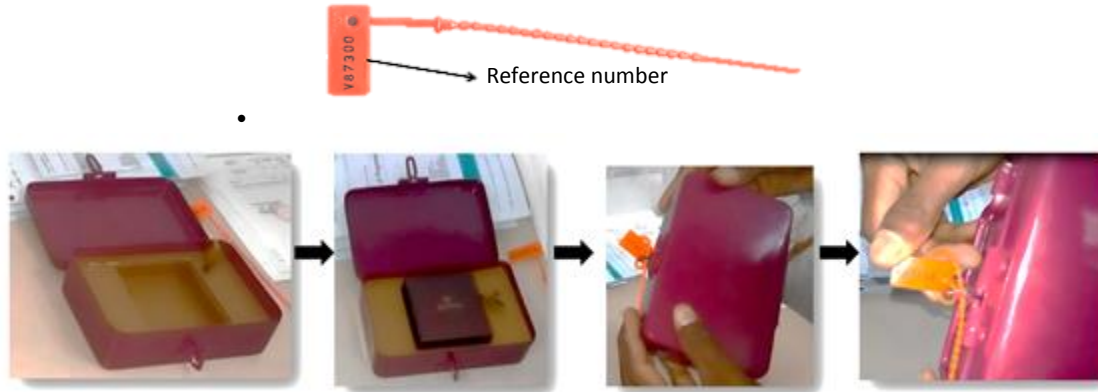


Instructions for returning your Mia by Tanishq jewellery

- Please ensure that the product is not in a damaged condition. If there is any physical damage to the product, we may reject the claim to the refund as per the Amazon returns policy. If however you still want to return the product, request you share the details with us beforehand. We will evaluate and confirm the return.
- Please pack the product as per the instructions below, otherwise our courier partner won't be able to accept the consignment.
- All product returns must be initiated within 10 days of delivery.
- Use the aluminum box in which the product was delivered for returning it back to Mia by Tanishq.
- Use orange coloured single use lock (sent with package) to seal the box. The seal number mentioned on your invoice should match the reference number on this lock.



ALUMINIUM BOX WITH LOCKED CONDITION



- Place one copy of the invoice in the front jacket of the Amazon self-seal cover used for sealing the package.
- If you don't have the orange seal, please place a request for the orange seal to be sent again with the customer care team.

- The logistics partner will not pick up the consignment in case the package is not completely sealed as per above instructions. To avoid delays, please keep the shipment ready as soon as return pickup is confirmed.
- All products will be inspected for quality on receipt by Mia by Tanishq. Refund will not be processed if product is deemed damaged due to any mis-handling by the customer.
- In case of claimed manufacturing defect, please immediately share a picture of the product clearly showcasing the defect with the customer care team.
- All pick up will be arranged within 7-10 working days of raising the request.

For any further clarifications, please email us on miaecom@titan.co.in